



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 12th September 2017

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/06/25

You requested the following information, please also see our response below:

The total number of Serious Incidents (formally referred to as Serious Untoward Incidents – SUIs) recorded by your Trust (accompanied by a list of these recorded incidents – where possible), during the financial year of:

2011 - 12

2012 - 13

2013 - 14

2014 - 15

2015 - 16

2016 - 17

Please see tables below;

1 April 2011- 31 March 2012	
Ambulance (general)	18
Ambulance Accidental Injury	1
Ambulance Delay	8
Confidential Information Leak	4
Drug Incident (general)	2
Hospital Transfer Issue	3
Other	3
Total	39

1 April 2012 - 31 March 2013	
Ambulance (general)	19
Drug incident (general)	4
Confidential information leak	2
Ambulance delay	2

Ambulance accident - RTC	2
Ambulance Accidental Injury	1
Other	1
Total	31

1 April 2013 - 31 March 2014	
Ambulance (general)	22
New Category (111)*	11
Ambulance Delay	4
Ambulance Accidental Injury	2
Confidential Information Leak	2
Unexpected Death (general)	1
Adverse Media	1
Total	44

1 April 2014 - 31 March 2015	
Child / Unexpected Death	3
Child / Unexpected Death, Treatment / Care	1
Child / Unexpected Death, Triage / Call Management	1
Delayed Back-up	2
Delayed Dispatch / Attendance	10
Green 5 Process	2
Handover Delay	3
Information Governance Breach	1
Medication Incident	1
Non-Conveyance / Condition deteriorated	3
Other	2
Patient / Third Party Injury	4
Power / Systems failure	2
RED 3 Process	1
RTC/RTA	3
Staff Conduct	2
Treatment / Care	4
Triage / Call management	10
Total	55

1 April 2015 - 31 March 2016	
Adverse Media	1
Allegation Against HC Professional	3
Ambulance (General)	18
Ambulance Accident – Road Traffic Collision	1
Ambulance Accidental Injury	3

Ambulance Delay	15
Confidential Information Leak	1
NHS 111 Incident	6
Other	4
Unexpected Death (General)	2
Total number of SIRIs investigated	54

1 April 2016 – 31 March 2017	
Child-related / Unexpected Child Death	6
Delayed Dispatch / Attendance	6
Information Governance Breach	3
Medication Incident	2
Non-Conveyance / Condition deteriorated	9
Other (Please state)	8
Patient / Third Party Injury	3
Power / Systems failure	3
RTC/RTA	1
Staff Conduct	1
Treatment / Care	5
Triage / Call management	11
Total	58

The total number of sites under the management of your Trust during each of the periods above. If your trust has merged or restructured during any of the periods please state the date and the names of the organisations involved.

<i>Financial Year</i>	<i>Number of Sites</i>
<i>2011-2012</i>	<i>109</i>
<i>2012-2013</i>	<i>112</i>
<i>2013-2014</i>	<i>112</i>
<i>2014-2015</i>	<i>113</i>
<i>2015-2016</i>	<i>119</i>
<i>2016-2017</i>	<i>119</i>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust